

Switzerland - The Swiss Cancer Patient Experiences-CH (SCAPE-CH) survey

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Identification

SURVEY ID NUMBER

10.16909-dataset-57

TITLE

The Swiss Cancer Patient Experiences-CH (SCAPE-CH) survey

SUBTITLE

A multicenter cross-sectional survey of patient experiences with cancer care across Switzerland

ABBREVIATION OR ACRONYM

SCAPE-CH

COUNTRY

| Name | Country code |
|-------------|--------------|
| Switzerland | CHE |

STUDY TYPE

Demographic and Health Survey [hh/dhs]

SERIES INFORMATION

This is the 3rd iteration of the SCAPE survey, after SCAPE-1 in 2018 and SCAPE-2 in 2021.

ABSTRACT

****INTRODUCTION****: Collecting patients' experiences with care provision is essential to evaluate the quality of care in general, and responsiveness of care in particular, one of the core dimensions of high-quality care. These measures are particularly important when caring for people with chronic diseases such as cancer, as care is often long-term and complex, involving a multitude of health professionals. After a first and second survey conducted in 2018 and 2021, we conducted a third survey in 2023 to collect patient-reported experiences of care measures (PREMs). The main objective was to explore experiences of care of people treated for any type of cancer in hospitals across Switzerland.

****METHODS****: Patients from the 21 participating cancer centers across all linguistic regions in Switzerland received the paper questionnaire at home, with the possibility of completing the questionnaire online, in October 2023. The questionnaire includes questions about experiences of care before the diagnosis, at diagnosis (e.g., diagnostic testing, communication about the cancer diagnosis, decision-making about the cancer treatment), during inpatient and outpatient care at the hospital (including experiences related to cancer surgery, radiotherapy and chemotherapy), as well as experiences with home care and support and survivorship care.

****RESULTS****: Of the 16,963 patients invited to participate in the survey, 7,844 completed and returned the questionnaire, resulting in a participation rate of 46%. The results indicate a high overall level of satisfaction with the care received. Key strengths include diagnostic examinations (information and timeliness), inpatient hospital care (being treated with respect, pain management, staff availability), and information provided about treatment options and treatments received. However, the findings also highlight areas for improvement in several key domains: support and involvement of carers, information and support regarding long-term side effects, and post-treatment support (home care and follow-up). Additionally, communication about financial assistance and social resources could be improved to better meet patients' needs.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Patient

Version

VERSION DESCRIPTION

version 1.0: edited data, for internal use

VERSION DATE

2025-03-12

Scope

NOTES

The scope of the SCAPE survey includes:

- EXPERIENCES OF CARE: before the cancer diagnosis, diagnostic tests, communication about the cancer diagnosis and decision-making about the cancer treatment, inpatient care, outpatient care, nursing consultations, treatments, home care & support, survivorship care, care from GP, support for cancer patients, overall care
- CLINICAL AND HEALTH CHARACTERISTICS: type of cancer, treatments, co-morbidities, general health, quality of life, anxiety, depression, concerns
- PERSONAL INFORMATION: gender, age, language spoken, nationality, civil status, living situation, education, work situation, financial situation
- FINANCIAL IMPACT OF CANCER: sacrifices, job, carer

KEYWORDS

| Keyword |
|---|
| Cancer |
| Patient-reported experiences of care measures (PREMs) |
| Quality of care |

Coverage

GEOGRAPHIC COVERAGE

National coverage: 9 hospitals in French-speaking region; 11 hospitals in German-speaking region; 1 hospital in Italian-speaking region

UNIVERSE

Adult patients diagnosed with cancer, who had a inpatient or outpatient episode of care between January 1 and June 30 2023, in one of the 21 participating hospitals: Centre Hospitalier Universitaire Vaudois (CHUV), Clinique de Genolier, Clinique Générale-Beaulieu, Hôpital du Jura (HJU), Hôpital Fribourgeois (HFR), Hôpital La Tour, Hôpital Riviera-Chablais (HRC), Hôpitaux Universitaires de Genève (HUG), Réseau Hospitalier Neuchâtelois (RHNe), Inselspital, Universitätsspital Bern (INSEL), Kantonsspital Baden (KSB), Kantonsspital Graubünden (KSGR), Kantonsspital Luzern (LUKS), Kantonsspital St.Gallen (KSSG), Lindenhofgruppe, Solothurner Spitäler (SOH), Tumor Zentrum Aargau (TZA), Universitätsspital Basel (USB), Universitätsspital Zürich (USZ), Zuger Kantonsspital (ZGKS)

Producers and sponsors

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| Aebi Stefan | Kantonsspital Luzern | Oncology director, responsible for the survey site |
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| Wicki Andreas | University Hospital Zurich | Oncology director, responsible for the survey site |
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| Stern Alix | Réseau Hospitalier Neuchâtelois | Head of oncology, responsible for the survey site |

FUNDING AGENCY/SPONSOR

| Name | Abbreviation | Role |
|-------------------------------------|--------------|------------------------|
| Commission Fédérale pour la Qualité | CFQ | Financial contribution |

OTHER IDENTIFICATIONS/ACKNOWLEDGMENTS

| Name | Role |
|------|------|
|------|------|

Patients with cancer

Participants

Sampling

SAMPLING PROCEDURE

Up to 900 eligible patients per participating hospital; random selection if >900

RESPONSE RATE

Crude response rate: 46.2%. Adjusted response rate: 48.5% (people reported as deceased, people without cancer, duplicates and undelivered envelopes/emails removed from denominator)

WEIGHTING

n/a

Data collection

DATES OF DATA COLLECTION

| Start | End |
|---------|---------|
| 2023/09 | 2024/04 |

DATA COLLECTION MODE

Mail Questionnaire [mail]

DATA COLLECTORS

| Name |
|----------|
| Unisanté |

Questionnaires

QUESTIONNAIRES

The questionnaire included 89 closed questions (64 questions on experiences of care; 12 questions on cancer and health status; 10 questions on socio-demographic characteristics; 3 questions on financial impact of cancer) and 3 free-text sections.

Data Processing

DATA EDITING

Data from paper and online questionnaires were merged after careful verification of all coding. Data were checked for inconsistency (multiple check marks when only one allowed). If two adjacent responses were checked, we randomly selected one of the responses.

Access policy

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CONFIDENTIALITY

Deidentified data

ACCESS CONDITIONS

Licensed dataset, accessible under conditions and following review.

CITATION REQUIREMENTS

Arditi C, Peytremann Bridevaux I, Eicher M. Swiss Cancer Patient Experiences-CH (SCAPE-CH) study. Center for Primary Care and Public Health (Unisanté), University of Lausanne, Switzerland. Version 1.0 of the licensed dataset (01/2025), provided by the Unisanté Research Data Repository. DOI:<https://doi.org/10.16909/DATASET/57>

ACCESS AUTHORITY

| Name | Affiliation | Email | URL |
|-----------------------------------|---|--|----------------------|
| Documentation and data unit (UDD) | Unisanté, University Center for Primary Care and Public Health, Lausanne, Switzerland | udd.data@unisante.ch | Link |

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Data Dictionary

| Data file | Cases | Variables |
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